

GENERAL SHIPPING INFORMATION BLUESKY ENERGY

BlueSky Energy incoterms are **ex works Vöcklamarkt A-4870**. As a surplus service we offer assistance in organising the transport.

Pick-Up of GREENROCK batteries and all-over systems within groupage pick-up by our transport agency. Leaving Vöcklamarkt each Monday and Wednesday with the following transit times*:

- Austria: 24 - 48 h
- Germany: 48 - 72 h
- Switzerland: 48 - 72 h
- Belgium: 48h - 72h

* Terms are **non-binding standard terms** and refer to working days (MON - FR). Fixed appointments must be ordered separately.

Telephone notification of arrival is possible by request and early booking.

Fix appointment is possible for a surcharge and early booking.

If you require a telephone aviso or a fixed date delivery for your delivery, please inform us at the latest one week before delivery.

Supplements will be charged separately!

Please note the following before or when the goods are delivered:

- Should the delivery address deviate from the billing address, we ask you to notify us when placing the order.
- Change of Euro-pallets: Deliveries are made exclusively on Euro pallets. Please ensure that appropriate exchange pallets are available at the place of delivery. Otherwise, we reserve the right to charge for non-exchanged pallets.
- Delivery by truck with tail lift, handing over the goods at the curb.
- On-site transport: Please ensure that suitable means of transport are available on site and that the goods can be stored in a suitable location.
- In the event of obvious transport damage to the packaging and / or the product, please refuse to accept the goods.
- Transport damage must be documented and reported immediately (at the latest 48 hours after delivery). Claims coming in later cannot be accepted.

Shipping Information GREENROCK Business:

Please note when receiving delivery of GREENROCK Business

- Please make sure that a forklift with a load capacity of at least 2 tons is available on delivery place.
- The delivery takes place with a truck without lifting platform.
- Forklift and unloading of the truck must be organized by the customer. BlueSky Energy or the forwarding company cannot support in this task.